

PRIVACY POLICY

This Privacy Policy must be read with the Terms provided separately on our Website. Any terms not defined herein shall have the meaning as ascribed in the Terms and Disclaimer. This privacy policy covers our use of your personal information which is collected through or in connection with this Website.

1. Information:

We respect the privacy of all individuals/visitors and are committed to take reasonable precautions to protect information consisting of your personal information and sensitive personal data or information of visitors of this Website and comply with all legal, regulatory and/or contractual obligations related to privacy. Except as set out in this privacy policy, we will not disclose any personally identifiable information without your permission unless we are legally entitled or required to do so (for example, if required to do so by legal process or for the purposes of prevention of fraud or other crime) or if we believe that such action is necessary to protect and/or defend our rights, property or personal safety and those of our users/customers

While you use our Website, we may have automatic access to (receive and collect) certain non-personal information in standard usage logs through our web server, obtained from cookies sent to your browser from web server cookies stored on your hard drive, *inter alia* the type of computer you are using, the type of web browser you are using, computer-identification information, IP address, assigned to the computer which you use, the domain server through which you access our service.

2. Use of the information

The information (whether personal or impersonal) which you provide or have provided for the use of our Website may be used by us to communicate with you, compliance, audit or for security purposes including, without limitation, to respond to your inquiries, to conduct internal activities, internal investigations, crime detection, prevention and prosecution; and/or to provide you with information in relation to our services.

The personal information *inter alia* name, address, telephone number and email which you provide or have provided for the use of our Website may be used and processed by us for the following purposes:-

1. to communicate with you;
2. to process any applications submitted by you;
3. to conduct internal activities;

4. to seek the visitor's feedback or to contact the visitor in relation to the services offered on Shapoorji Pallonji's Website;
5. process and respond to requests, improve Shapoorji Pallonji's operations, and communicate with visitor/s about our services and businesses;
6. anticipate and resolve problems with any services or information required by you
7. internal investigations, compliance, audit or security purposes including, without limitation, crime detection, prevention and prosecution;
and/or
8. to provide you with information on products and services of Shapoorji Pallonji.

If required for any of the foregoing purposes, your personal information may be transferred to locations outside India or disclosed to any member of the Shapoorji Pallonji Group, business partners and/or service providers, who may be located within or outside India. Save for the foregoing, your personal information will not be knowingly transferred to any place outside India or be knowingly disclosed to any third party.

Further, we do not share your personal information with third parties except if disclosure of any information about the user to third parties or government authorities is reasonably necessary in order to comply with any valid legal process such as a search warrant, statute, or court order, if any of user's actions on this Website violate the terms or any of the guidelines, to protect or defend the legal rights or property of Shapoorji Pallonji, this Website, or the other any other users or to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the security and/or integrity of this Website.

3. **Cookies** *(DVA Comment: Kindly confirm if the website uses cookies)*

We use "cookies" to store and track information about you and your use of our website. Our cookies and information retrieved from our cookies is used in line with the uses set out in this Policy. We use traffic log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve our website. We only use this information for statistical analysis purposes and then the data is removed from the system.

Most cookies are "session cookies," meaning that they are automatically deleted from your computer or device at the end of a session. You are always free to decline cookies if your computer or device permits, however, if you reject the use of cookies you will still be able to visit our Website but some of the functions may not work correctly.

4. **Third Party Websites**

Our Website may have links or a platform to other websites or you may be referred to our Website through a link from another website. Shapoorji Pallonji is not responsible for the

privacy or data protection practices, content or any or any collection or use of your information by such websites and you are advised to peruse the policies posted by other websites regarding privacy and other topics before use.

5. **Policy Update**

We reserve the right to change or update this policy at any time and the same shall be updated on our Website. Such changes shall be effective immediately upon posting to this Website.

6. **Your Acceptance of These Terms**

By using this Website, you signify your acceptance of this policy as may be modified from time to time. You are advised not to access this site if you do not agree to our privacy policy.

7. **Contact Information**

For feedback or any concerns on this policy, please write to us at
[insert email id]